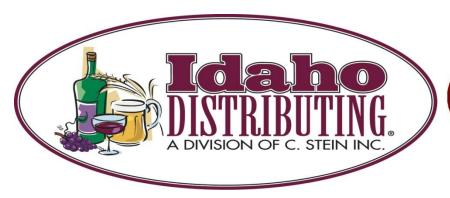
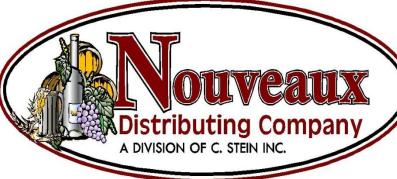
# **2011 IDAHO MARKET PROFILE**





### **CSBG HISTORY**

#### History

- C. Stein Beverage Group (CSBG), an Idaho corporation wholly owned by Craig Stein, is the parent company of C. Stein Distributing, Inc., Idaho Distributing Company, and Nouveaux Distributing Company.
- Craig Stein founded C. Stein Distributing, Inc. in Washington State on May 14, 1990 when he purchased Cascade Distributing in Vancouver, Washington. C. Stein Distributing, Inc. started with 11 employees.
- Since 1990 C. Stein Distributing, Inc. has been aggressively growing its distribution business and has made significant acquisitions to build its beer, wine, and non alcohol brand families in both Washington and Idaho. In 1998, C. Stein, Inc. was formed and Spirit Distributing Company in Boise, Idaho was purchased.
- In August 2007 C. Stein Beverage Group purchased Nouveaux Distributing Company of Ketchum/Sun Valley, Idaho.
- In March, 2008, C. Stein Beverage Group purchased the Coors Distributing Company (CDC) in Meridian, ID. The CDC and Spirit Distributing were consolidated into a new company, Idaho Distributing Company.
- As a result of C. Stein Beverage Group's growth, the company is one of the largest beer, wine and non alcohol distributors in the Northwest and Intermountain market areas. With distributorships in Vancouver, Boise, and the Sun Valley/Ketchum markets, C. Stein Beverage Group employs approximately 350 team mates. Current annual sales are over 7 million case equivalents.
- The company celebrated its 20th anniversary on May 14, 2010. The company recognized 8 of the original 11 employees continuously employed at its Vancouver, WA location. A new 20 year anniversary logo was introduced.
- ♦ In March, 2011 exciting changes were made to the CSBG Executive Team. Craig Stein assumed the role of CEO. Dennis McAuliff was promoted to President/COO. Rob Sims advanced to Director of Operations.

# **CSBG HISTORY CONT'D**

#### • C. Stein, Inc. Acquisition History

<b>\limits</b>	1990	Cascade Distributing	Vancouver, WA
<b></b>	1991	Fort Wine	Vancouver/Longview, WA
<b>(</b>	1993	Cowlitz Distributing	Longview, WA
<b></b>	1996	Longview Ice and Storage	Longview, WA
<b>\limits</b>	1996	R & R Distributing	Longview, WA
<b></b>	1996	Various Brands from Crown Distributing	Vancouver, WA
<b></b>	1996	Various Brands from Golden Distributing	Vancouver, WA
<b>\limits</b>	1998	Spirit Distributing	Boise, ID
<b></b>	2000	Various Brands from Standard Distributing	Longview, WA
<b>\limits</b>	2000	Various Brands from Clark City Distributing	Vancouver, WA
<b></b>	2000	Various Brands from Hayden Beverage	Boise, ID
<b>♦</b>	2003	Various Brands from Hayden Beverage	Boise, ID
<b>(</b>	2005	Evergreen Distributing	Vancouver, WA
<b>♦</b>	2005	Trio Wine Company	Boise, ID
<b>(</b>	2007	Nouveaux Beverage	Sun Valley, ID
<b>•</b>	2008	Various Brands from Hayden Beverage	Boise, ID
<b>\limits</b>	2008	Coors Distributing Company	Meridian, ID

#### 17 Acquisitions as of March, 2008

#### This successful growth is attributed to the following key factors:

- $\circ \quad \text{ Hiring \& developing a strong management team.} \\$
- o Providing a healthy working environment with good benefits to employees.
- O Developing long term profitable relationships & trust with our retailers and supplier partners.
- o Taking an aggressive approach to acquisitions.
- Increasing market share through strong brand growth.

### POSITIONING AND PHILOSOPHY

#### Mission Statement

- To be the preferred DSD vendor in the market area through:
  - o Professionalism
  - Knowledge
  - o Customer Service
  - Profit Partner
- To be the preferred Distributor by suppliers.
- Exceed information reporting requirements.
- Exceed standards for operational requirements.
- Be an employee oriented company.
- Benchmark against other distributors and exceed productivity and profitability standards.
- Be a good corporate / community citizen with involvement in each local market area.

#### Business Philosophy

- CSBG approaches business as a goal oriented team. Standards of performance exceed the norm for alcohol beverage distributors. We routinely track and measure performance against these standards. We provide leadership to the market through innovation and the management of technology.
- CSBG views and treats each business relationship with importance and a sense of urgency. We are a proactive company that desires strong partnerships with our suppliers and customers.
- CSBG has ongoing training for all personnel and expects our team to be the most knowledgeable and professional people in the market place. Our training and professional development budget is funded and allocated annually.
- CSBG has a plan of continuous improvement for all information systems and will have in place a best practices program to provide timely and concise information to both suppliers and customers. April of 2002 saw a new hardware/ software package go on line and all terminals were converted to PC multi function systems.
- CSBG is committed to category management as a holistic approach to conduct business. We develop promotional strategies, merchandising plans, pricing strategies and analyses of all pertinent business<sup>4</sup> information.

### **CORE VALUES**

#### Trust

- Every relationship must be based on trust. In our environment, this means that we expect and return a level of trust with our employees, suppliers and customers.
  - Employee Equity Our employees are our greatest asset and are valued accordingly. Employees are treated with respect and courtesy. They are confident that we will conduct our business ethically. In return, the company demands courtesy, respect and ethical behavior.
  - Customers They can trust us to deliver a high quality product, to exceed their expectations for customer service and to respond to all concerns with a sense of urgency. Our customers expect us to conduct business in an ethical manner.
  - Suppliers They can trust us to keep our commitments, to accomplish our agreed upon objectives, and to respond with concern and urgency to any issues or questions that arise.

#### Exceptional Customer Service

Simply stated, we strive to exceed the expectations of our customers for service within the financial, operational and ethical capabilities of the company.

#### Professionalism

- Provide industry leadership.
- Increase profits for our customers, suppliers and company.
- Grow the business for all stakeholders.
- Present a professional image in our appearance, behavior and facility.
- Be a consultant and partner for our customers.
- Listen to our business partners and employees.
- Always put our customers first, both internal and external.

### **CORE VALUES CONT'D**

#### Attitude

- How we interact with our business partners and our team members is a reflection of our attitude. We strive to develop an attitude that conveys the following:
  - Enthusiasm A positive mental attitude. We are proud of our business and of our team. We are excited about the future. This excitement and assurance is vital to our success.
  - Proactive Being proactive is more than taking initiative. It is recognizing that we are responsible for our own choices. We celebrate those in our organization that accept responsibility and make things happen.
  - Confidence & Commitment We are committed to succeeding. We will succeed if we make a commitment, set goals and execute a plan to accomplish those goals. This knowledge and action creates a confident atmosphere within individuals, teams and the organization.
  - Pride We are proud of our accomplishments of our team. Our teammates understand that intelligent effort and hard work equals success. The journey as well as the destination is a source of pride for all teammates.
  - Synergy Win-Win. Whether a personal or professional relationship, we seek ways to find winwin solutions that benefit all involved. It is not my way or your way, but a third way that is better, our way. Our way is about solving problems, seizing opportunities and working out differences through creative cooperation.

#### Strong Work Ethic

Our team has a strong work ethic and knows that without effort there are a few successes.

### **CSBG EXECUTIVE TEAM**

- CSBG is the all-encompassing organization for C. Stein Distributing Inc., Idaho Distributing Company, and Nouveaux Distributing Company.
- The CSBG Executive Management Team is responsible for the overall governance of all 3 companies including strategic business, financial, succession planning, long range vision, as well as policy and procedure development then implementation.
- This team performs as a board for CSBG.
- A number of executive team members are rewarded with long term employment contracts and stock appreciation rights plans for their outstanding service, leadership and longevity.
- 2011 Executive Team

<b>*</b>	CEO	Craig Stein
<b>*</b>	President/COO	Dennis McAuliff
<b></b>	CFO/House Council	Rob Schneider

Sr. VP/ General Manger, IDC David Morrison

General Manager, CSD Dean Karnofski

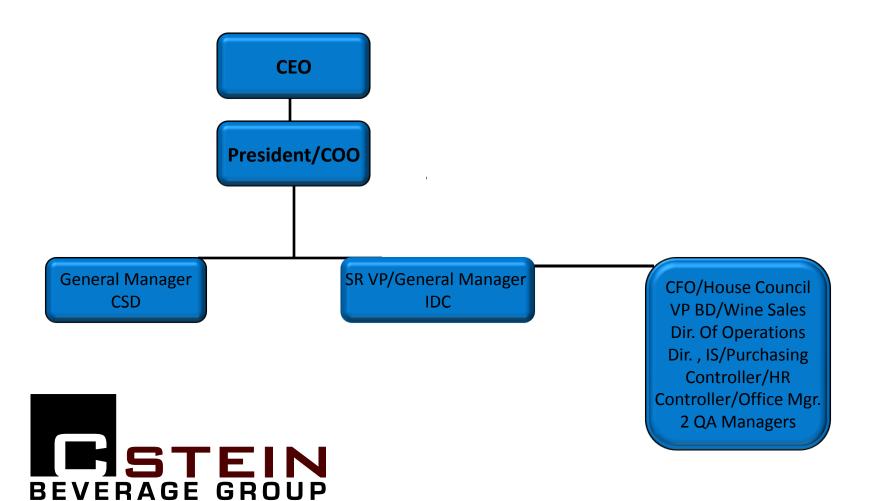
VP Bus. Dev./Wine Sales Open
 Dir. Of Operations Rob Sims
 Dir., IS/Purchasing Darin Hager

Local Executive Team Members

Controller/HR, IDC Janet Willoughby
 Controller/OM, CSD Pam Stull
 QA Manager, CSD Brad Gallagher
 QA Manager, IDC Dan Iverson

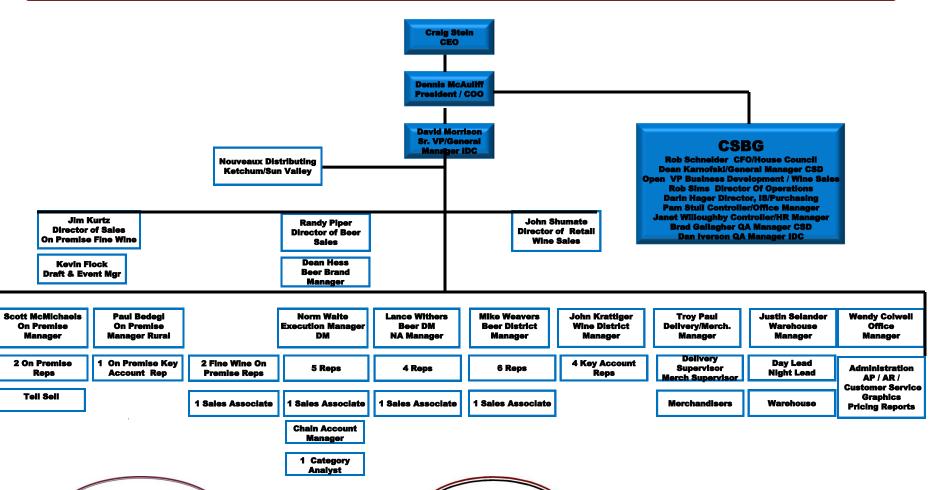


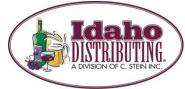
## **CSBG EXECUTIVE TEAM**



VANCOUVER | BOISE | SUN VALLEY

# **IDC ORGANIZATIONAL CHART**

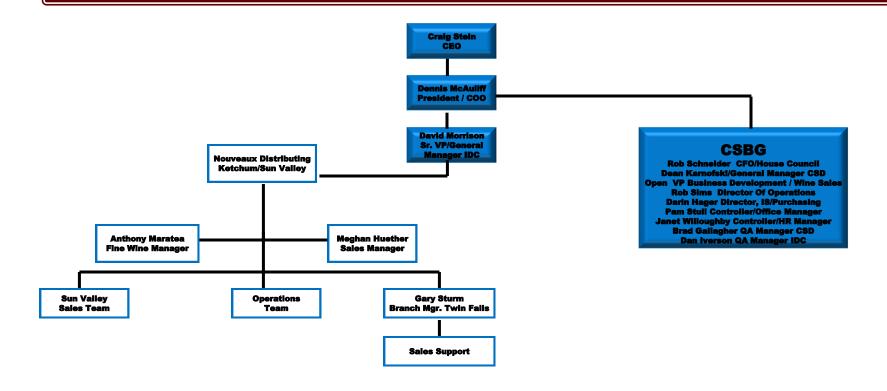






CSBG Idaho Total Employees Approximately 175

# NDC ORGANIZATIONAL CHART

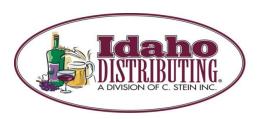




# **IDAHO MARKET PROFILE**

### 2009 Estimated Boise Population

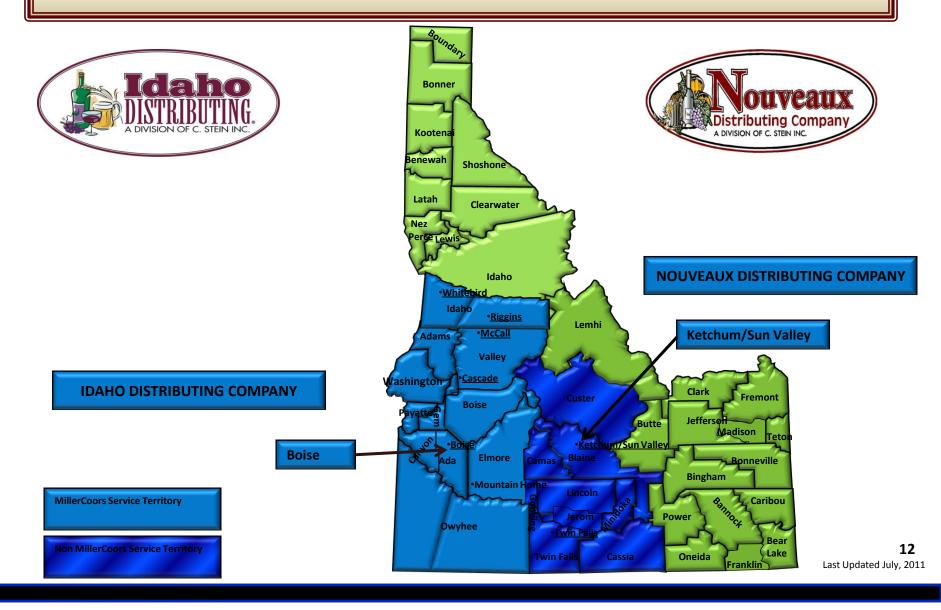
<b></b>	Boise MSA	610,376
<b>\limits</b>	Boise City	198,638
<b>\limits</b>	Meridian	59,832
<b>\limits</b>	Nampa	76,587
<b></b>	Ada County	384,656
<b></b>	Canyon County	186,615





Territory by county						
County Name	2009 Est. Popula	ntion 2009 Med. Household Income				
Ada	388,656	\$53,828				
Adams	3,520	\$35,932				
Blaine	22,328	\$62,717				
Boise	7,445	\$49,056				
Camas	1,109	\$47,758				
Canyon	186,615	\$39,457				
Cassia	21,698	\$40,389				
Custer	4,240	\$41,773				
Elmore	28,820	\$41,922				
Gem	16,437	\$42,396				
Gooding	14,430	\$36,298				
Idaho (partial	7,730	\$34,778				
Jerome	21,262	\$39,636				
Lincoln	4,645	\$46,100				
Minidoka	19,226	\$42,051				
Owyhee	11,223	\$33,753				
Payette	23,099	\$45,974				
Twin Falls	75,296	\$41,194				
Valley	8,726	\$47 <i>,</i> 457				
Washington	<u>10,119</u>	\$36,152				
All Territory	876,624					

# **IDAHO SALES MAP**



# IDC BEER COMPETITION PROFILE

Micros

Kona

Kokanee Red Hook Rolling Rock

Widmer

#### **SW ID and Surrounding Counties**

Mikes Hard Lemonade

Seagrams

Smirnoff

#### The competitive landscape

- There are currently 6 distributors in the SW ID Market. Of these, 3 are primary distributors and 3 are secondary/ tertiary. The key brands represented are listed on the table to the right.
- Estimated market penetration (% accounts called on) follows:

0	Idaho Distributing Company	100%
0	Stein Distributing (ABI)	100%
0	Hayden Beverage	86%
0	Idaho Wine Merchants	8-10%
0	BRJ	8-10%
0	Moon River	1%

Es

stin	nated market share:	
0	Idaho Distributing Company	48%
0	Stein Distributing (ABI)	37%
0	Hayden Beverage	15%
0	Idaho Wine Merchants	0.2%
0	Ram Brewpub	0.3%



Idaho Distributing Company	Hayden Distributing
Domestic	Domestic
MillerCoors	Pabst Brewing
McKenzie River	Micros
Import	Alaskan
Crown Imports	Bayern
Merchant du Vin	Big Sky
Molson	Boston Breweries
Micros	Deschutes
Boulevard	Full Sail
Grand Teton Brewing	New Belgium
Lagunitas	Shiner Bock
Laughing Dog	Sierra Nevada
North American Breweries	Imports
Ninkasi	Dos Equis
Pike	Guiness
Stone Brewing	Harp
Stein Distributing (ABI)	Heineken
Domestic	New Castle
ABI	St. Pauli
Import	Tecate
InBev	Malternative

Last Updated July, 2011

**ID Wine Merchants** 

Misc.

BRJ

Misc.

Misc.

**Moon River** 

# **IDC WINE COMPETITION PROFILE**

#### The competitive landscape

- There are currently 5 wine distributors in the SW WA Market. Of these 2 are the primary distributors and 3 are tertiary. The key brands represented are listed on the table to the right.
- Estimated market penetration (% accounts called on) follows:

0	Idaho Distributing Company	100%
0	Hayden Beverage	86%
0	Idaho Wine Merchants	8-10%
0	BRJ	8-10%
0	Moon River	5%

#### Estimated market share:

	matea market sharer	
0	Idaho Distributing Company	32 %
0	Hayden Beverage	60%
0	Idaho Wine Merchants	8 %
0	BRJ	5%
0	Moon River	N/A





#### **SW ID and Surrounding Counties**

Idaho Distributing Co.	Hayden Distributing	Idaho Wine Merchants
Click Imports	Allied Domecq	Bogle
Cline Cellars	Benzinger	J Lohr
Delicate Family Vineyards	Beringer	Robert Haas
Diageo Chateau & Estates	Bonny Doon	
E & J Gallo	Brown Forman	<u>BRJ</u>
Freixenet	Coppola	Misc. Imports
Gloria Ferrer	CK Mondavi – Krug	Willamette Vineyards
Jacuzzi Family Vineyards	Classic Wines of CA	
Lion Nathan	Constellation Brands	Moon River
Marrietta	Duck Pond	Misc.
Merryvale	Ex Cellers	
Palm Bay	Ferrari Carano	
Precept	Franciscan	
Pernod Ricard	Fosters Wine Estates	
Seghesio	Grigich Hills	
Rodney Strong	Indian Creek	
S. F. Wine Exchange	Jordan	
Sawtooth	Kendall Jackson	
Shaw Ross	Kobrand	
St. Michelle Wine Estates	Martini & Rossi	
Terlato Wines	Moet Hennessy	
Winebow	Seagrams	
	Southcorp	
Low Proof Spirits	Stone Cellars	
Gaetano	Trinchero Family Estate	
Jose Cuervo	Vila Banki	
Kaluha	William Deutsch	Last Updated July, 2011
TGI Fridays		

### **PUBLIC RELATIONS**

#### Community Events

CSBG has a corporate philosophy of being actively involved in community events. As members of local Chambers of Commerce, we participate in and sponsor many events. Special events include those held at the larger venues, including the Idaho Center, Qwest Arena, Les Bois Park, Idaho Center Amphitheater, Boise Contemporary Theater, and Boise State University in Idaho, and The Sleep Country Amphitheater and Clark County Fairgrounds in SW WA. We participate in most large theater and art productions and fundraisers, professional rodeos/sporting events and county/state fairs.

#### Association Memberships

CSBG actively participates in numerous organizations which contribute to the strength of the industry. With the beer, wine and natural beverage industry in a constant state of change, the following organizations help us keep abreast in our market: National Beer Wholesalers Association, Wine & Spirits Wholesalers of America, National Association of Beverage Retailers, American Vintners Association, WBWWA, IBWWA, Coors Responsibility, Miller Responsibility and Wine Business.

#### Strategy and Execution

- By virtue of how we view our corporate citizen responsibilities, CSBG is involved in virtually all high profile community events in every market that we conduct business in. We also host several events to educate and inform our customers.
- CSBG plays a significant role in the responsible use of our products. We provide support and information to numerous agencies and groups regarding responsibility initiatives.
- CSBG has assumed a leadership role in legislative issues that could impact our industry.

### **IDAHO PRICING GUIDELINES**

### Pricing

◆ Posting in the State of Idaho is required by Statute. Price reductions must remain in effect for 6 months from the date of change. Price increases can be made monthly provided there has not been a reduction in the prior 6 months. Changes to suggested pricing must be filed with the State of Idaho 10 working days prior to month end. New products entering the distribution system may be posted at any time. Tax rates are determined by alcoholic content and product classification.

#### Policies and Practices

CSBG assists suppliers in developing a pricing strategy to fit the market and ensure that network pricing is acceptable to other wholesalers and retailer. We also provide, upon written request, detailed monthly pricing surveys for either/or wine and beer.

### **PROMOTIONS**

#### Chain Account Management

CSBG routinely completes chain account calls both in and out of our market. We make quarterly calls on all major chains, and monthly calls to all chains headquartered locally in our market. Major chain accounts include Albertson, AM/PM, Chevron, Costco, Cost Plus, Fred Meyer/Kroger/QFC, Jacksons, Minit Mart, Rite Aid, Safeway, Shell, Target, Walgreens, Wal-Mart, Whole Foods and Winco.

#### On Premise Promotion

Our commitment to this key market segment is vital to building premium brands within the marketplace. Our approach is to provide our customers with a knowledgeable staff, participate in their success by training and educating their staff and to provide the very best of service.

#### Marketing Support

CSBG works with the wholesaler network in Washington and Idaho to coordinate programs and pricing strategies to facilitate chain execution. These would include events like Northwest Wine Month for Albertsons, regional sales and display contests for key chains, core wine list development for chain accounts and sub jobbing accommodation for smaller distributors to ensure product availability for chain programs.

#### Marketing programs

CSBG has the staff and facilities to develop in-house POS to support programs.

### DISTRIBUTION

#### Distribution strategy

Our distribution strategy is to place all new products into distribution by appropriate channel within the first 30 days of availability. CSBG works with suppliers to identify the best and most appropriate channels and target accounts to provide quality distribution. We will track attainment of target accounts on a regular basis. (Based upon mutually agreed frequency).

#### Channels of distribution

- The typical channels of distribution are:
  - o Chain Retail
  - Independent Retail
  - Convenience Store Chain
  - Convenience Store Independent
  - o On Premise Tayern Chain
  - On Premise Tavern Independent
  - On Premise Restaurant (Sub Class White Table Cloth Ethnic Foods etc.)
  - Military
  - o All above channels have a classification that groups by volume as well

#### Distribution by channel

 CSBG recommends that all distribution goals be established by Channel and account volume.

# CATEGORY MANAGEMENT BUSINESS DEVELOPMENT

• The concept of category management has become a fundamental part of the consumer goods business. Our approach to this important process reflects the core values of CSBG. We have established a relationship based on credibility and trust with many of our key retail partners.

#### Strategy

- To build sales and profitability for our customers and supplier partners through effective assortment and space allocations
- To encompass all aspects of the category
- To make all projects fact based
- To maintain trust and credibility
- Have all personnel certified in Advanced Space Planning and Solution Selling by Miller Coors
   Training and Development

#### Successes – Current Partners

- Albertsons Beer and Wine
- Fred Meyer Beer and Wine
- Rite Aid Beer and Wine
- Safeway Wine
- Wal Mart Wine Only Beer (Southwest Washington)
- Winco Validator Beer & Wine
- Jacksons Food Stores Validator Beer and Wine
- Big Smokes-Developer Beer (No Wine)
- Maverik Beer Validator (No Wine)
- Ridleys Co Developer / Validator
- o Pauls Co Developer / Validator

### **SUCCESS METRICS**

- The following are intended to serve as guidelines for measuring and objectively determining performance and achieving success. We operate our business with an annual plan. We invite our suppliers to participate in setting goals and objectives for our annual plan.
  - First year goals
    - Index to other brands or market demographics and volume from similar sized markets and market potential
  - Additional year goals
    - Performance Index similar to above
  - Measures of success/failure
    - Sales Goals meet or exceed
    - Distribution Goals meet or exceed
    - Promotional Objectives meet or exceed
  - Requirements for success
    - o Investment by supplier and distributor in programs and manpower
    - Meet and exceed communication expectations with Information Required, Method of communication , Frequency and timeliness
    - Support Manpower / Supplier time / Promotional expense by distributor and supplier
- We are passionate about our business, and our commitment to our customers and supplier partners.

### **FACILITIES AND IT**

- Facilities Boise
  - ♦ 170,000 sq. ft. total
  - 80,000 sq. ft. temperature controlled
  - 5,000 sq. ft. refrigerated
  - ◆ 13,000 sq. ft. offices

- Facilities Ketchum/Sun Valley
  - ♦ 5,000 sq. ft. total



- HighJump is the largest, most successful and most experienced provider of sales and distribution software for the direct-store and direct-home-delivery of consumer packaged goods. HighJump's solutions are used every day by over 700 organizations that distribute soft drinks, beer, wine, spirits, water, coffee, snacks, candy and tobacco.
- CSBG utilizes the route accounting software Power Tools. Power Tools is a sales management information system that runs both on desktop systems and laptops allowing managers to communicate current sales information to the field DDE. It is also a real time picking and receiving inventory management system that organizes and configures loading and facilitates voice picking to insure 99.9% accuracy of picking.
- CSBG utilizes UPS Logistics to dynamically route trucks and personnel to ensure on time delivery. This system also allows for the implementation of the ASN protocol for large key accounts.

### **POWER TOOLS**

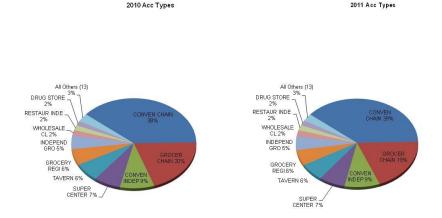
 Power Tools allows data to be consolidated from large sales database then viewed in both macro and micro perspectives. This tool is available to all sales managers and supervisors. It is always current through the close of business from the previous day. Information can be viewed by channel, chain, group, and class levels by customer and SKU.

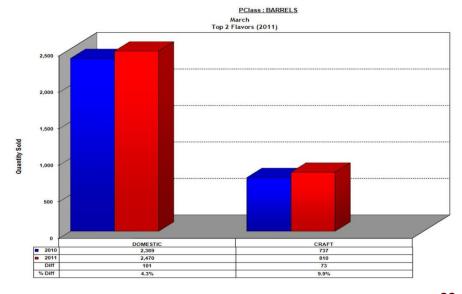
Hide	March					YTI	)	
Customer	2010	2011	Diff	% Diff	2010	2011	Diff	% Diff
COSTCO WHOLESALE #761 (2051 S COLE)	2,545	3,449	903	35.5%	7,227	7,889	662	9.2%
MAVERIK #425 (500 N WHITE)	0	457	457	100.0%	0	1,356	1,356	100.0%
BIG SMOKE #5 (4920 EMERAL)	0	432	432	100.0%	0	1,053	1,053	100.0%
GREAT AMERICAN APPETIZERS (216 8TH S	ST.) 90	510	420	469.2%	365	627	262	71.7%
WINCO #6(FAIRVIEW) (8200 FAIRVI)	2,723	3,087	365	13.4%	7,674	7,958	284	3.7%
MAVERIK C. S. 430 (4923 CLEVEL)	0	361	361	100.0%	0	874	874	100.0%
COST PLUS (1157 MILWAU)	204	506	302	148.2%	545	1,025	480	88.1%
CURB BAR & GRILL, THE (1760 S. MER)	0	278	278	100.0%	0	667	667	100.0%
GRANDVIEW MARKET (250 MAIN ST)	0	260	260	100.0%	0	734	734	100.0%

MProdCat: ALL BEER

March YTD

Quantity Sold





# **KEY CONTACTS**

CEO	Craig Stein	<u>cstein@steindistributing.com</u>	360-693-8251
President/COO	Dennis McAuliff	dmcauliff@steindistributing.com	360-693-8251
CFO/House Council	Rob Schneider	<u>rschneider@steindistributing.com</u>	360-693-8251
Director of Operations	Rob Sims	robert.sims@iddist.com	208-407-7538
Director of IS/Purchasing	Darin Hager	dhager@steindistributing.com	360-693-8251
<u>WASHINGTON</u>			
General Manager	Dean Karnofski	dkarnofski@steindistributing.com	360-823-2537
VP Sales	Denny Sauers	dsauers@steindistributing.com	360-823-2543
Controller/Accounts Payable	Pam Stull	pstull@steindistributing.com	360-823-2515
Director of Beer Sales	Mark Stewart	mstewart@steindistributing.com	360-823-2534
Director of Wine Sales	Dennis Larson	dlarson@steindistributing.com	360-823-2507
On Premise Division Manager	Les Kellum	<u>lkellum@steindistributing.com</u>	360-823-2530
Inventory Control	James Eades	<u>jeades@steindistributing.com</u>	360-823-2540
Beer Depletions	Gayle Zimmerman	gzimmerman@steindistributing.com	360-823-2517
Wine Depletions	Andrea Ellington	aellington@steindistributing.com	360-823-2510
Fax		receptionist@steindistributing.com	360-693-8251x110
Mailing Address/Information		5408 NE 88th St. B101, Vanc. WA 98665	360-694-3895
			360-693-8251
<u>IDAHO</u>			
Sr. VP/ General Manager	David Morrison	gm@iddist.com	208-955-7906
Controller	Janet Willoughby	<pre>janet.jacobsen@iddist.com</pre>	208-955-7938
Director Beer Sales	Randy Piper	randy.piper@iddist.com	208-955-7924
Director Wine Sales	John Shumate	john.shumate@iddist.com	208-378-0550
Director On Premise Sales	Jim Kurtz	jim.kurtz@iddist.com	208-866-3008
On Premise Beer Manager	Scott McMichaels	scott.mcmichaels@iddist.com	208-941-6764
Accounts Payable & Depletions	Wendy Colwell	wendy.colwell@iddist.com	208-955-7920
Inventory Control	Larry Peterson	larry.peterson@iddist.com	208-955-7903
Fax		receptionist@iddist.com	208-377-1626
Mailing Address/Information		4719 Market St., Boise, ID 83705	208-378-0550
			June, 2011

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